GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATION AND INFORMATION TECHNOLOGY
DEPARTMENT OF TELECOMMUNICATIONS
SANCHAR BHAWAN, NEW DELHI
(TA-II Section)

1. All Controller of Communication Accounts/ Jt. Controller of communication Accounts / Dy. Controller of Communication Accounts/ Office Incharge of DOT Cells
2. IFA TEC, Khurshid Lal Bhawan, New Delhi.
3. PAO (HQ) DOT, Room No. 801. Sanchar Bhawan, New Delhi.
4. Director (A/cs & Admn.) TDSAT Room No. 478, 4th floor, Hotel Samart, Kautilaya Marg, Chanakya Puri, New Delhi-110021.

No. 5-3/2002-TA-1 Dated 23.08.05

Subject: Proforma of **State of Work Report** of DOT Units – **insertion of col. 11 for settlement of pensioners grievances**

Kindly refer to this office letter of even no.dtd. 3-02-2003.on the above subject. It has been decided by the competent authority that a column relating to settlement of Pensioners' Grievances be added/inserted at serial no. 11 as follows ,in the ensuing SWRs due from August 05 onwards.

11 .(A) **Settlement of Pensioners' Grievances:**

O.B.	No of cases received during the month	Total (1+2)	No. of cases settled during the month	Closing Balance	Reasons for pendency
1	2	3	4	5	6

(B) Break up of col. 5 of serial 11(A)

Below 1 month	Pending over 1 month	Pending over 3 months	Pending over 12 months	Total of 1 to 4
1	2	3	4	5

Note:-(I) Total in Col. 5 (B) should agree with C.B. of Col. 5 (A)
(II) Details /break up of Col. 5 i.e.no. of cases may be furnished in separate sheet (Annexure) for 1. Pension 2. Commutation of Pension 3. DCRG 4.GPF 5.CGEGIS/CGEIS 6. Leave encashment. 7. Others

(Rajeev Kumar)
Director (Accounts)

Copy for information to:-
1. Sr. PPS to Chairman Telecom Commission, 2nd floor, Sanchar Bhawan, New Delhi 110001.
2. Sr. PPS to Member (F). Telecom Commission 2nd floor, Sanchar Bhawan,Room No. 508, Sanchar Bhawan, New Delhi.
3. Sr. PS to Advisor (F), DOT, Sanchar Bhawan, New Delhi.
4. DDG (A/cs)/ DDG (FEB)/DDG(LF)/DDG(WPF)/DDG (TPF)
5. DDG (Corporate Acounts), BSNL 11th Floor Statement House, New Delhi-1100021.
6. Guard File 7. Spare